



Welcome to Willingway!

Dear Parent/Legal Guardian,

Welcome to The Pines at Willingway! We're thrilled to have your child with us, and we truly value the trust you've placed in our facility. Our dedicated staff is committed to ensuring the utmost care and safety for your child. Together, let's embark on a journey of healing and growth. We understand that seeking treatment is a tough decision, but rest assured, we're here to make it a positive and transformative experience for your family. Our goal is not just treatment; it's about working together with your child and your family to bring about lasting and positive change. We're excited for the journey ahead, and we're here to support you every step of the way!

With over 50 years of successful treatment and recovery, our team



Celebrating over five decades of compassionate care, Willingway is your beacon of hope in the realm of substance abuse treatment. Our 50 years of unwavering dedication and experience will empower you with the tools and skills essential for the uplifting journey toward addiction recovery. Consider this your starting point for a brighter, healthier future. You've got the strength within, and we're here to guide you with positivity and support every step of the way!

(888) 445-4510 | 311 Jones Mill Road, Statesboro, GA 30458 | thepinesatwillingway.com



A few things to remember during your admission process. Our address is 311 Jones Mill Rd., Statesboro, GA 30458. If you are entering from Veterans Memorial Hwy, go to the 2nd entrance on your right after the pond. If you are entering from Coach Lee Hill Blvd, use the first entrance on your left before the pond. Keep left once you get to the building. There is a covered entrance with two double doors, this is where you will ring the doorbell and be greeted by our committed staff. Once you walk through the doors, you will begin the admissions process. Please remember that sometimes there may be multiple admissions taking place at one time. We will do our very best to keep your wait short, as we know how important this time is for you.

Once admitted, your child will be assigned a counselor. A family member, agreed upon prior to treatment, will be contacted within 72 hours of admission. Your child will be allowed a weekly call home, when appropriate. Your child's counselor will set up a time that works to provide the family with weekly updates. Family sessions will take place on a weekly basis if appropriate.

Packing List

1. Clothing for 1 week. We suggest 7 to 10 outfits. We have a laundry service that will do the laundry once a week. We do not provide dry cleaning or ironing services. See below for appropriate clothing. All clients have climate-controlled private rooms.
2. Only two pairs of shoes, due to space limitations. Shoes should be closed-toed for safety purposes.
3. The Pines will provide toiletry items if needed. However, if your child prefers a particular type of soap, shampoo, lotion, or deodorant, you will need to bring those upon admission. Any toiletry items brought from home need to be new, unopened, and alcohol-free, with enough product to last throughout treatment. We do not allow razors; an electric razor will be provided.
4. Bathing suit and sandals or flip flops. We have an indoor pool that your child will be allowed to use.
5. All medications.
6. Your insurance card(s).
7. A copy of your child's current vaccination records.
8. Reading materials are allowed but must be approved by the counselor.
9. If school is in session, bring a copy of your child's school schedule, books, work assignments, and the name of a contact at their school to whom we may send assignments. If your child is assigned an official school laptop, please bring that as well.
10. Do not bring outside food. We serve 3 hearty meals each day, and snacks are provided. If your child has a particular food allergy, please let us know in advance.
11. Do not bring blankets or pillows. We provide all bedding. We cannot allow personal bedding or pillows for infection control purposes. If your child requires a special type of pillow, you may bring one that is brand new and still packaged.
12. Do not bring weapons, including knives, or firearms.
13. Do not bring electronic devices (cell phones, computers, tablets, video games, MP3 players, etc.)
14. Do not bring cigarettes, vapes, or any tobacco products. Per the parents' request, an adolescent may bring nicotine patches for the medical staff to administer.



Facility Information

1. All clients have climate control in their rooms, and rooms are double occupancy.
2. Patients at the Pines will have one weekly family session via Zoom. The primary parent/legal guardian will also receive a weekly update from the child's therapist. Families, please call 1-912-764-6236 ext. 7271 to get updates on your loved one. Also, you can email pinestfamily@willingway.com.
NOTE: We can only speak with persons on the patient's contact list. Please remember that if there are stepparents involved, our counselor will only be able to provide an update to one person from each household due to time restrictions. Please let us know whom from your household you would like to receive the weekly update or be the primary contact. Only immediate family members will be allowed to call or speak with your child.
3. For cases for which we are pursuing insurance, there is no guarantee of certification or approval from your insurance company. We will pursue approval and even go through an appeals process to exhaust all means to try and get your insurance company to approve your stay.
4. Your child will be placed on "medical homebound" for school purposes. Therefore, please notify the school district where your child is currently enrolled and see if they require their district's medical homebound form to be completed. Our physician will sign the medical homebound form, and we will return it to the district and give a copy to you.
5. We provide a computer lab for your child to complete online school work. One and a half hours of each afternoon is set aside for patients to complete current schoolwork.





Appropriate Clothing

- Slacks, sweatpants, and neat jeans
- Bermuda shorts or walking shorts reasonable length
- Shirts must be worn at all times (t-shirts or button-ups; please be modest)
- Appropriate undergarments, including bras, MUST be worn
- Shoes must be worn at all times outside the patient rooms
- ID bracelets or name tags required
- Women's swimsuits must be one-piece style (tankinis are acceptable if appropriate)
- Men's suits should be the traditional "swim trunks"
- Swimsuits should be covered for traveling to and from the pool or outside

Inappropriate Clothing

- Leggings, unless worn with a long top
- Short shorts, stretch-type exercise shorts, or cutoffs
- Cutoff t-shirts, tank tops, and halter, bare midriff, or see-through tops
- Mini skirts or mini dresses
- Clothing alluding to alcohol, drugs, weapons, and sex (these are not conducive to recovery)
- Tightly fitted clothing
- Sunglasses worn indoors
- Hats of any kind
- Makeup is allowed but limited to 6 items. No glass or mirrors.
- No eyelashes or fake nail kits allowed.





Continuing Care Community Support Groups

Zoom Meetings

Atlanta, GA - Robby Carroll

Tuesday at 6:30 PM
Meeting ID: 851 3786 4879
Password: 837591
Robby Carroll 404-216-3882

Thursday at 6:00 PM
Meeting ID: 883 0477 9288
Password: 545307
Robby Carroll 404-216-3882
Pines Adolescent Families Welcome

Macon, GA - Tracy Miller

Willingway Continuing Care meets on
Monday evenings at 6:30 at
Centenary Methodist Church
1280 College Street.
The meeting will be held in person
and on Zoom.
Meeting ID: 875 4820 5509
Password: Recovery
Tracy Miller 478-960-4574

Jacksonville, FL

John and Cathy Roberts

Monday at 6:00 PM
Meeting ID: 996 758 129
Password: 1234
John Roberts 904-463-1246

Augusta, GA – Paula Wood

Saturday at 10 AM
Meeting ID: 945 7406 133
Password: 714168
Paula Wood 706-664-9672

Columbia, SC – Michael Byrd

Not Currently Active
Michael Byrd 803-381-7491

Raleigh, NC – Charlie Wagner

Mondays 7:30 - 8:45 PM
Meeting ID: 885 4336 3501
Passcode: Willingway

In-Person Meetings

Charleston, SC – Rhett Crull

Monday at 6:30 PM
Church of the Holy Cross
299 Seven Farms Drive
Daniel Island, SC
Rhett Crull 843-323-7111

Raleigh, NC – Charlie Wagner

Mondays 7:30-8:45 PM
St John's Baptist Church
1615 Oberlin Rd # A,
Raleigh, NC 27608
Accessed from a parking lot
on the rear of the building
off Chester Road.
Charlie Wagner 919-349-6269

St. Simons – Joel Mills

Saturday at 6:30 PM
The Club House
1501 Demere Road
St Simons Island, GA 31522
Joel Mills 912-617-6385

Jacksonville, FL

John and Cathy Roberts

Tuesday at 6:00 PM
Palms Presbyterian Church
3410 Third Street South
Jacksonville Beach, FL 32250
John Roberts 904-463-1246

Augusta, GA – Paula Wood

Saturday at 10 AM
Covenant Presbyterian Church
3131 Walton Way
Augusta, GA 30904
Paula Wood 706-664-9672

Macon, GA – Don Wilkinson

Monday at 6:30 PM
Centenary Church
1280 College Street
Don Wilkinson 478-538-3863

*For more information about
continuing care, please contact
alumni@willingway.com.*